

### **ACCESSIBILITY STATEMENT**

#### Version control

Date	Action	Next review
	New policy	
	Policy reviewed and approved by Board	

At Cresconova Labs, we are committed to ensuring that our facilities and services are accessible to everyone wherever possible, including individuals with disabilities and mobility impairments. We recognise the importance of inclusivity and strive to accommodate the diverse needs of all visitors.

## **Building Accessibility**

As we operate within a historic building, we face unique challenges in making all areas fully wheelchair accessible. However, we are dedicated to providing the best possible access and support where feasible.

## **Access Features**

The Education Centre has several accessibility features designed to assist disabled or mobility-impaired individuals. We do ask for advanced notice for wheelchair assistance in order to ensure a stair lift is available. There is level access on the upper ground floor, as the main entrance and reception area. All facilities on the upper ground floor, including toilets and common areas, are accessible. The upper ground floor conference and teaching area and teaching kitchen are also accessible.

We can provide information in accessible formats upon request.

## **Areas with Limited Accessibility**

Due to the historic nature of the building and structural constraints, certain areas may not be accessible to individuals with mobility impairments. While we strive to provide access wherever possible, some features like narrow doorways, uneven surfaces and a lack of lifts may present challenges. Access to upper floors will be restricted, as certain staircases cannot accommodate wheelchairs. Alternative arrangements can be made to provide the required services on accessible floors, wherever possible and safe to do so.



## **Assistance Dogs**

We welcome assistance dogs. Due to the presence of machinery and chemicals used on our premises, it is important to provide suitable PPE for the safety of assistance dogs. Please notify us in advance so that we may source the appropriate PPE.

# **Support and Assistance**

Should you require any support or have specific accessibility needs, please contact us in advance, and we will do our utmost to accommodate your requirements.

#### **Contact Us**

For more information about our accessibility features or to discuss your specific needs, please contact us at <a href="mailto:Christine.braun@cresconova.org">Christine.braun@cresconova.org</a>.